

Inclusive Education

From

Guide: [Behaviour and learning](#)

Strategy: [Respond safely to challenging situations](#)

Suggestion: [Managing an incident](#)

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Link

inclusive.tki.org.nz/guides/behaviour-and-learning/managing-an-incident

Assess first

Before you respond or take action, assess the situation.

- Stay calm, give direction, and give the child the chance to move out of the situation or away from other children, with dignity.
- Support the child to calm themselves.
- Seek assistance from another staff member, if you think it will help rather than aggravate the child more.

Note: If the student has a safety or behaviour plan already in place, follow that process.

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